## WELCOME TO OUR NEW GENERATION OF DIGITAL BANKING

THIS NOVEMBER, OUR REDESIGNED MOBILE AND ONLINE BANKING PLATFORMS WILL SIMPLIFY MANAGING YOUR FINANCES WHILE ENHANCING SECURITY.

GET READY FOR A CLEANER LOOK, EASIER NAVIGATION, AND POWERFUL NEW FEATURES DESIGNED TO MAKE DIGITAL BANKING MORE STREAMLINED.



## NEW FEATURES, GREATER CONVENIENCE



## A streamlined design

Our new platforms are designed to offer an intuitive, user-friendly interface to make it easier to find what you need with just a few clicks.



### **Enhanced personalization**

Customize your dashboard with the information that matters most to you.

### Seamless integration

Connect your accounts, track spending, and make payments with ease. Our new platforms will have a consistent look and feel across all devices, making it easier than ever to manage your finances seamlessly.

## HERE IS WHAT ELSE YOU CAN EXPECT



### STRENGTHENED SECURITY

Members will now validate their identity with a one-time passcode that can be sent via text, voice call, or email to log in from unrecognized devices or to perform high risk transactions. This feature will replace security questions and confidence images.



## **CHECK SERVICES**

Members will be able to order or reorder their checks via Harland-Clarke's self-service platform.



### IMPROVED FINANCIAL WELLNESS ANALYTICS

Members will have access to a visual summary of categorized transactions across all their accounts. Members will also be able to create a Savings Goal in which they can set a category, amount, and target completion date to save for.



### CONSISTENT MONEY MOVEMENT ON MOBILE APP

Members' Ability to add external accounts for transfers, add wire payees, and complete wire requests will be consistent across the mobile and desktop platforms.

## **Getting started**

...



Username		
Password		0
Remember Me		
Success!	CLOUDFLARE Privacy - Terms	
Log ir	1	
Forgot Username o	r Password?	
Register a Nev	v Account	

## IF YOU CURRENTLY USE ONLINE BANKING AT PSFCU

The first step in the login process requires you to provide your online banking username. Enter the username and password you currently use to log in to online banking. Once you've entered your credentials, you will be prompted to verify your identity and change your password.

## IF YOU ARE A NEW ONLINE BANKING USER

IF THIS IS YOUR FIRST TIME ENROLLING INTO OUR ONLINE BANKING PLATFORM, SELECT "REGISTER A NEW ACCOUNT" AND FOLLOW THE REGISTRATION PROCESS, INCLUDING REVIEWING AND ACCEPTING ALL DISCLOSURES. TO VERIFY YOUR IDENTITY, YOU WILL BE REQUIRED TO ENTER THE FOLLOWING INFORMATION: MEMBER NUMBER, DOB, AND EMAIL ADDRESS.

# Creating new password

After inputting your credentials, you will be prompted to create a new "strong" password. In the first step, please read the disclosure agreement, click "I agree", and then "Continue".

You are required to create a password that complies with our security standards. Your password must contain at least 8 characters, including at least one lowercase letter, at least one uppercase letter, at least one special character and at least one number.

S	tep 1 of 5		
	You will be required to create a password that complies with our security standards:		
	Your password shall not contain any personal information such as your name, social security number, address, date of birth, or email address. You should not use a password you use on another internet site. You should not use a previously used password on this site. You spece not to disclose/share or otherwise make available your password to anyone not authorized to sign on your accounts. Your password must contain at least 8 characters, including at least 10 each of the following: number, lowercase letter, uppercase letter, and receid harders (06/8/201)	t.	

Step 2 of 5		×
Reset my password Choose this if you're an individual or a business and forgot your password	Reset my business sub user password Choose this if you are a business sub user and you	

## I want to...

IN THE SECOND STEP, SELECT "RESET MY PASSWORD" IF YOU ARE AN INDIVIDUAL MEMBER. SELECT "RESET MY BUSINESS SUB USER PASSWORD" IF YOU ARE A BUSINESS USER AND FOLLOW THE STEPS.

# Verify your identity

In step 3, you will verify your identity. Please provide your username, member number, DOB, Email.

IF YOU ARE A U.S. CITIZEN, PLEASE PROVIDE YOUR SSN.

If you do not have an SSN, provide the number from the government issued ID you provided opening an account with the PSFCU.

CLICK "CONTINUE".



Step 3 of 5

### **Verify Your Identity**

The following information is used to verify you have an account with us and that you are the owner of the account. We match your answers against our records.

Username Member Number 0 Date Of Birth mm/dd/yyyy Email You must answer one of the two questions below: Social Security Number 0 Government Issued Id 0

## **New Password**

Password Reset Method	Verification Code A 6-digit code has been sent to your email
Email A one-time code will be sent to your email address.	Enter Code
SMS Text A one-time code will be sent to your mobile phone.	Code Will Expire In 5 Minutes Resend code or Change method
Voice Call You will get a call that reads a one-time code to you.	Verify

#### **Create your password**

Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, at least one special character, and at least one number.

₿	Password *	٢
ð	Confirm Password *	©

## Choose a password reset method

IN STEP 4, A ONE-TIME CODE

WILL BE SENT TO YOU VIA

EMAIL, SMS OR VOICE CALL.

## Provide the verification code

IN STEP 5, ENTER 6-DIGIT NUMBER THAT WAS SENT TO THE DEVICE YOU PICKED IN STEP 4 AND PRESS "VERIFY".

#### Create a new password

CREATE A PASSWORD THAT IS AT LEAST 8 CHARACTERS LONG AND CONTAIN AT LEAST ONE LOWERCASE LETTER, AT LEAST ONE UPPERCASE LETTER, AT LEAST ONE SPECIAL CHARACTER AND AT LEAST ONE NUMBER. CLICK "CONTINUE".

# Logging on

IF YOU HAVE TROUBLE LOGGING IN TO OUR ONLINE BANKING PLATFORM, PLEASE CALL OUR MEMBER SERVICE CENTER AT 1.855.PSFCU.4U (1.855.773.2848) FOR ASSISTANCE.

Dashboard Accounts Services Financial PI	anning Transfer & Pay Too	ls	
Dashboard		Ľ	F
Accounts	\$	Next 30 days	\$
Checking \$100.00		There is no activity scheduled for the next <b>30</b> days.	
JAN KOWALSKI SHARE DRAFT **6022-0005	\$100.00 \$100.00		
Savings \$100		Last 15 days	\$
ACCOUNT TEST 2 STATEMENT SA     **4615-0001	\$0.00 \$ -\$10.00	ව Logged in 2 times	



### **Current Promotions**

ORB Financial Sponsors Credit Unions for Kids!

ORB Financial is very active in raising money for Children's Miracle Network through Credit Unions for Kids, a national CMN sponsor.

February 22, 2021

Information Regarding Year End Tax Documents

Read this important article about year end tax documents for your Forms 1099, 1098 and 5498.

February 22, 2021

the next <b>30</b> days.		
Last 15 days	\$	
-ව Logged in 2 times	~	
uick Links		
Quick Links	ď	

#### Link External Accounts



Get Started

## **EFFECTIVE DASHBOARD DESIGN**

NAVIGATION MENU PROVIDES ACCESS TO KEY FEATURES OF THE DIGITAL BANKING PLATFORM. THIS MENU GROUPS INFORMATION. FEATURES. AND FUNCTIONALITY INTO "TABS" THAT WILL EXPAND ON THE SCREEN SIZE.

DASHBOARD SETTINGS WILL HELP YOU TO CHOOSE THE ACCOUNTS YOU'D LIKE TO APPEAR ON YOUR DASHBOARD.

> "Next 30 days" and "Last 15 days" will show YOU YOUR UPCOMING/RECENT ACTIVITIES LIKE: TRANSFERS OR PENDING TRANSACTIONS.

HERE YOU HAVE THE ACCESS TO QUICK LINKS. OR LOCATIONS, ATMS OR WEALTH MANAGEMENT WEBSITE.

AT THE BOTTOM OF THE PAGE YOU WILL SEE THE INFO ABOUT OUR CURRENT PROMOTIONS AND LINKS TO YOUR EXTERNAL ACCOUNTS.